

All Creatures Veterinary Hospital

Dr. Terry Sippel D.V.M
Dr. Randy Oehmke D.V.M

Customer Service Survey

Please rate us on the following areas:

Telephone or check in response received in a timely manner:	Excellent	Good	Poor	N/A
Reception staff was friendly and knowledgeable:	Excellent	Good	Poor	N/A
Technician was courteous and efficient:	Excellent	Good	Poor	N/A
Doctor was friendly and addressed all your questions and concerns:	Excellent	Good	Poor	N/A
Payment transaction was completed accurately:	Excellent	Good	Poor	N/A
Cleanliness of lobby and exam rooms:	Excellent	Good	Poor	N/A
Product(s) you need in stock and easily accessible:	Excellent	Good	Poor	N/A
My overall clinic experience was:	Excellent	Good	Poor	N/A

Please indicate any staff member(s) you would like to commend:

Are there any areas you feel we could improve on:

Have you visited our website at www.allcreaturespetvet.com yes no

Do you have any suggestions or additions you would like to see on the website?

We offer pet reminders by e-mail. If interested, give our receptionist your e-mail address.

Name (optional): _____ Date: _____

Please turn into our reception desk or fax to Lisa at 316-721-8968